

## Travel advisory on Covid-19 (Novel Coronavirus)

### STAY SAFE IN RAS AL KHAIMAH

#### Procedures for international tourists travelling to Ras Al Khaimah

##### **Important notice: changes to UAE entry requirements**

The rules for fully vaccinated visitors arriving in Ras Al Khaimah and the UAE were revised on September 28, 2022.

##### **A pre-departure PCR test is no longer required if you are fully vaccinated, or:**

- Hold a COVID-19 recovery certificate with a QR code dated within 30 days of departure
- Are under 12 years of age for arrivals in Dubai and Ras Al Khaimah (under 16 in Abu Dhabi)
- Have severe disabilities

Fully vaccinated visitors must present a readable QR code as proof of vaccination on arrival.

Those who are **not vaccinated** must show a negative PCR test conducted within 48 hours of departure or a recovery certificate with a QR code proving they have recovered from coronavirus within a month of the date of travel.

Travellers arriving in Dubai may still be required to undertake a COVID-19 PCR test on arrival and will have to isolate pending the result of the COVID-19 PCR test.

If you test positive for COVID-19 on arrival, depending on your symptoms and your accommodation plans, you may be required to self-isolate in a government facility, a hospital, your hotel or privately arranged accommodation for at least 10 days. In all circumstances, the test must be a COVID-19 PCR. Other test results including antibody tests are not accepted. As of February 26, 2022, close contacts of COVID-19-positive cases are no longer required to self-isolate.

##### **Travel with peace of mind, courtesy of Ras Al Khaimah**

The first safe city worldwide, as certified by both Bureau Veritas and WTTC (World Travel & Tourism Council), Ras Al Khaimah takes complete care of travellers staying at its hotels.

Ras Al Khaimah Tourism Development Authority also offers cost-effective return PCR testing for overnight guests at only AED 65 (£13 or €16) at RAK Hospital, one of the UAE's most renowned private hospitals or RAK Medical Centre in Al Hamra Mall. This service includes a relationship manager and a dedicated hotline for any questions.

You just need to show your passport stamped with a valid tourist visa, as well as your hotel booking confirmation at the following COVID testing facilities:

RAK Medical Centre – Al Hamra Mall (open 10:00 am to 2:00 pm)

RAK Hospital (open 24/7)

You will receive your test results within 12 to 24 hours, giving you ample time to prepare for your departing flight.

**Terms & Conditions Apply**

### UAE RESIDENTS ONLY

All UAE residents can now travel to Dubai without [GDRFA](#) or [ICA](#) approval. The entry requirements for residents are the same as for visitors. All arrivals to the UAE must:

- Present a valid vaccination certificate(s) reflecting they are fully vaccinated with a vaccine approved by the WHO or the United Arab Emirates (UAE), and include a QR code
- Present a valid negative COVID-19 PCR test certificate issued within 48 hours before the scheduled flight departure to Dubai and issued by an approved health service provider with a QR code
- Present a valid medical certificate with a QR code issued by the relevant authorities proving they are recovered from COVID-19 within one month from the date of recovery to the date of arrival

If requested, passengers must undergo a PCR test on arrival in Dubai and self-quarantine until they receive a negative result. Passengers who test positive for COVID-19 must follow the guidelines issued by the Dubai Health Authority. See the [Emirates' Travel Requirements page](#) for more information.

### COVID-19 vaccination and PCR certificate exemptions for UAE nationals

UAE nationals arriving from all countries to Dubai or Ras Al Khaimah are not required to present any PCR or vaccination certificate, however there will be random PCR testing on arrival in Dubai.

**Your wellbeing comes first when you visit our emirate. To ensure your stay is safe for you, your travel companions and other visitors, please follow the guidelines and procedures outlined in these three simple steps:**

**Step 1: Before you leave for the UAE**

**Step 2: When you arrive at Dubai airports**

**Step 3: When you arrive in Ras Al Khaimah**

#### Step 1

##### Before you leave for the UAE

- Ensure you fulfil all UAE visa and entry requirements.
- Take out medical travel insurance with required COVID-19 coverage.
- If you arrive without insurance, you will be asked to sign a declaration agreeing to bear all costs of quarantine and treatment if required.
- If **you are not fully vaccinated against COVID-19**, take a valid/certified PCR test before travelling. If you arrive without a PCR test result, it will be conducted free of charge at the airport on arrival.
- Be aware that airlines have the right to deny passengers travel if they display any COVID-19 symptoms.
- **Orient Insurance** is RAKTDA's preferred travel insurance provider, offering comprehensive COVID-19 and quarantine cover under its latest international travel policies. We recommend our travel and tourism partners in all markets offer Orient Travel Insurance policies to customers visiting Ras Al Khaimah. For more information visit [www.insuranceuae.com](http://www.insuranceuae.com) or call +971 4 2531 365/349 or +971 56 418 6404.

### **UAE residents only**

There may be specific departure requirements in your country before you leave. Please refer to [Emirates' Travel Requirements page](#) and see step 2 below for more information.

## **Step 2**

### **When you arrive at Dubai and Ras Al Khaimah airports**

- **If you are vaccinated**, present a valid vaccination certificate(s) reflecting you are fully vaccinated with a vaccine approved by the WHO or the United Arab Emirates (UAE), and include a QR code.
- **If you are not vaccinated**, present a valid negative COVID-19 PCR test certificate issued within 48 hours before the scheduled flight departure to Dubai and issued by an approved health service provider with a QR code, or present a valid medical certificate with a QR code issued by the relevant authorities proving they are recovered from COVID-19 within one month from the date of recovery to the date of arrival.
- If you do not present a valid PCR test result, you will be tested free of charge at the airport.
- The PCR test can be repeated for tourists who had tested negative before departure but display COVID-19 symptoms on arrival.
- If requested, passengers must undergo a PCR test on arrival in Dubai and self-quarantine until they receive a negative result.

## **Step 3**

### **When you arrive at your hotel in Ras Al Khaimah**

- You must have a hotel booking/confirmed reservation to check in.
- You might be asked to sign a health declaration form when you check in.
- Follow hotel COVID-19 guidelines and procedures.
- Be reassured by our 'Stay Safe' Hotel Certification programme.
- If you test positive for COVID-19 during your stay, self-isolate according to the Ministry of Health and Prevention Guidelines.

## **THE WORLD'S FIRST 'SAFE DESTINATION'**

Ras Al Khaimah is the first city globally to be certified as a 'safe destination' by international certification body Bureau Veritas, as well as the first emirate in the UAE to receive the Safe Travel Label from the World Travel & Tourism Council (WTTC). We also continue to work closely with the Public Service Department (PSD) to ensure all hotels meet strict health and safety criteria under the RAK 'Stay Safe' Hotel Certification programme. Find out more about the measures we've taken to keep you safe during your visit to Ras Al Khaimah below.

## **OUR SAFETY PROMISE TO YOU**

Your safety and wellbeing are our priority when you visit Ras Al Khaimah, so we have taken a series of precautionary measures to give you peace of mind during your stay.

Working in partnership with global specialists in health and safety certification, international tourism bodies and Ras Al Khaimah's Public Service Department (PSD), our procedures are world leading, as recognised by respected global organisations.

### **Safety comes first in Ras Al Khaimah:**

- **The first city worldwide to receive the Bureau Veritas Safeguard Assurance Label**
- **The first emirate in the UAE to receive the 'Safe Travels Stamp' from the World Travel and Tourism Council (WTTC)**
- **The first global destination to offer free COVID-19 PCR (Polymerase Chain Reaction) testing to all international visitors**
- **Detailed protocols developed by Bureau Veritas to become the first certified MICE (Meetings, Incentives, Conferences and Events) facility in the Gulf region.**

### **About the Safeguard Assurance Label**

Ras Al Khaimah is the first city globally to complete the Safeguard Assurance programme by Bureau Veritas, the global leader in testing, inspection and certification services. In order to receive the Safeguard Assurance Label, every hotel in the emirate has implemented stringent health, safety and hygiene measures, subject to a series of ongoing independent audits. Ras Al Khaimah's Al Hamra International Exhibition & Conference Centre is also following the detailed protocols developed by Bureau Veritas to become the first certified MICE (Meetings, Incentives, Conferences and Events) facility in the Gulf region.

### **About the Safe Travels Stamp**

Ras Al Khaimah is the first emirate in the United Arab Emirates to receive the World Travel and Tourism Council's Safe Travels Stamp, the world's first global safety and hygiene certification for the travel and tourism industry, specifically designed to combat COVID-19 and similar outbreaks. Strict protocols in place ensure we create a safe destination for you to visit, whether you are staying at hotel, eating at a restaurant or visiting one of our many exciting attractions. They also follow the current guidelines of the World Health Organization (WHO) and the Centres for Disease Control and Prevention (CDC) and continue to be updated as more information on COVID-19 becomes available.

## **WHAT TO EXPECT**

### **At our hotels**

Ras Al Khaimah's hotels are subject to rigorous health and safety measures under our 'Stay Safe' Hotel Certification programme, which range from stringent cleaning processes to ensuring our hotel colleagues are trained to the highest standards. When you stay with us, rest assured you will be well looked after. Here are some of the precautionary measures we are taking:

- All hotel staff are tested for COVID-19
- Regular spot checks by government officials to ensure all protocols followed
- More contactless check-in, check-out and payment processes

### **At our restaurants**

- Strict cleaning and hygiene procedures
- More contactless menus

### **At our tourism attractions**

- Strict cleaning and hygiene procedures
- All tourism industry staff are COVID-19 tested

## FAQs

### What are the international travel requirements for Ras Al Khaimah?

When travelling to Ras Al Khaimah from overseas, the following requirements are necessary:

- Fulfil UAE entry visa requirements.
- Take out medical travel insurance covering COVID-19 before travelling.
- If you do not take out travel insurance, you are responsible and liable for your decision to travel and must self-monitor any symptoms you may have. You must also sign a declaration agreeing to bear all costs of quarantine and treatment before departure.
- If **you are fully vaccinated against COVID-19**, you are no longer required to take a pre-departure COVID-19 test but you must present a valid vaccination certificate(s) reflecting you are fully vaccinated with a vaccine approved by the WHO or the United Arab Emirates (UAE) and include a QR code.
- If **you are not vaccinated**, you must present a valid negative COVID-19 PCR test certificate issued within 48 hours before the scheduled flight departure to Dubai or Ras Al Khaimah and issued by an approved health service provider with a QR code, or you must present a valid medical certificate with a QR code issued by the relevant authorities proving you are recovered from COVID-19 within one month from the date of recovery to the date of arrival.
- If you do not present a valid PCR test result, you will be tested free of charge at the airport.
- Tourists are required to register all their details in the COVID-19 DXB app on arrival.
- A hotel booking/reservation is required upon check-in in Ras Al Khaimah.

### What documentation do I require to visit Ras Al Khaimah?

- You must fulfil UAE entry visa requirements.
- Visa statuses are subject to change, so check your local UAE Embassy or Consulate before departure.
- Vaccination or PCR certificates with QR code, depending on your vaccination status (see 'What are the international travel requirements for Ras Al Khaimah?')

### What are the procedures when I arrive at Dubai airports?

- If **you are fully vaccinated against COVID-19**, you are no longer required to take a pre-departure COVID-19 test but you must present a valid vaccination certificate(s) reflecting you are fully vaccinated with a vaccine approved by the WHO or the United Arab Emirates (UAE) and include a QR code.
- If **you are not vaccinated**, you must present a valid negative COVID-19 PCR test certificate issued within 48 hours before the scheduled flight departure to Dubai or Ras Al Khaimah and issued by an approved health service provider with a QR code, or you must present a valid medical certificate with a QR code issued by the relevant authorities proving you are recovered from COVID-19 within one month from the date of recovery to the date of arrival.
- If you do not present a valid PCR test result, you will be tested free of charge at the airport.
- The PCR test can be repeated for tourists who had tested negative before departing but display COVID-19 symptoms on arrival.
- Tourists are required to register all their details in the COVID-19 DXB app on arrival.
- Tourists bear full responsibility for their actions and compliance with physical distancing.

### **What are the procedures for leaving DXB Airports after arrival?**

- You must download the COVID-19 DXB app.
- Effective September 28, 2022 – a 5-day quarantine is imposed for all **positive** COVID-19 cases. Strict compliance with the procedures set out for positive cases by the COVID-19 Command and Control Centre regulations are required, which include institutional quarantine (dedicated hotels), home quarantine or hospitalisation depending on the health condition, and isolation requirements.
- Travellers must comply with all precautionary measures applied in the UAE.

### **Do I need a COVID-19 test to visit Ras Al Khaimah?**

- If you are **not vaccinated**, you must show your valid PCR (Polymerase Chain Reaction) test result when you arrive in Dubai and before travelling to Ras Al Khaimah.
- The PCR test must be recognised by UAE authorities and have been conducted within the 48 hours before departure.
- If you do not have a PCR test result, it will be conducted on arrival at the airport, free of charge.
- The PCR test can be repeated for tourists who had tested negative before departing but display COVID-19 symptoms on arrival.

### **What is the cost for a COVID-19 test at Dubai Airports, how long does it take and do I need to stay at the airport until I receive results?**

- The PCR test is conducted for free at Dubai Airports.
- Test results usually take between six and 24 hours.
- You will not be required to stay at the airport. Tourists are permitted to stay at their hotel and will receive test results via the COVID-19 DXB app, which they must download prior to or on arrival.
- Any traveller testing positive for COVID-19 on arrival will have to undergo a 5-day quarantine period.

### **Do I need travel insurance to visit Ras Al Khaimah?**

- Visitors are strongly advised to take out medical travel insurance covering COVID-19 before travelling to the UAE and Ras Al Khaimah.
- If you do not take out travel insurance, you must sign a declaration agreeing to bear all costs of quarantine and treatment before departure.
- **Orient Insurance** is RAKTDA's preferred travel insurance provider, offering comprehensive COVID-19 and quarantine cover under its latest international travel policies. We recommend our travel and tourism partners in all markets offer Orient Travel Insurance policies to customers visiting Ras Al Khaimah. For more information visit [www.insuranceuae.com](http://www.insuranceuae.com) or call +971 4 2531 365/349 or +971 56 418 6404.

### **What happens if I test positive for COVID-19 on arrival at a Dubai airport?**

- Any traveller testing positive for COVID-19 on arrival will have to undergo a 5-day quarantine period. However, as of February 26, 2022, close contacts of COVID-19-positive cases are no longer required to self-isolate.
- Travellers must comply with strict procedures set out for positive cases by the Dubai COVID-19 Command and Control Centre, which include institutional quarantine (dedicated hotels), home quarantine or hospitalisation depending on the health condition, and isolation requirements.

- Tourists must bear the costs of treatment and quarantine.

#### **What happens if I contract COVID-19 during my stay in Ras Al Khaimah?**

- Any traveller testing positive for COVID-19 during their stay in Ras Al Khaimah will have to undergo a 5-day quarantine period. However, as of February 26, 2022, close contacts of COVID-19-positive cases are no longer required to self-isolate.
- Travellers must comply with strict procedures set out for positive cases by the Dubai COVID-19 Command and Control Centre, which include institutional quarantine (dedicated hotels), home quarantine or hospitalisation depending on the health condition, and isolation requirements.
- Tourists must bear the costs of treatment and quarantine.

#### **Do I have to pay for the treatment and quarantine stay in a hotel?**

- Any traveller testing positive for COVID-19 during their stay in Ras Al Khaimah will be quarantined for 5 days and must bear the costs of treatment and isolation if they are insured.
- Travellers are required to cover their own quarantine costs.
- As per Command-and-Control Centre regulations, quarantine options include institutional quarantine (dedicated hotels), home quarantine or hospitalisation depending on the health condition, and isolation requirements.

#### **Where can I take a PCR test in Ras Al Khaimah?**

Ras Al Khaimah Tourism Development Authority offers cost-effective return PCR testing for overnight guests at only AED 65 (£13 or €16) at RAK Hospital, one of the UAE's most renowned private hospitals or RAK Medical Centre in Al Hamra Mall. This service includes a relationship manager and a dedicated hotline for any questions.

You just need to show your passport stamped with a valid tourist visa, as well as your hotel booking confirmation at the following COVID testing facilities:

RAK Medical Centre – Al Hamra Mall (open 10:00 am to 2:00 pm)

RAK Hospital (open 24/7)

You will receive your test results within 12 to 24 hours, giving you ample time to prepare for your departing flight.

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#### **Are there any restrictions in place Ras Al Khaimah?**

The wellbeing of visitors to Ras Al Khaimah is always our priority and we have adopted world-leading health and safety standards certified by internationally recognised organisations including Bureau Veritas, the global leader in testing, inspection and certification services, to ensure our emirate is a safe place to visit.

The stringent cleaning and hygiene protocols we have in place also follow the current guidelines of the World Health Organization (WHO) and the Centres for Disease Control and Prevention (CDC) and we continue to update our procedures as new information on COVID-19 becomes available.

Our hotels, attractions, parks, beaches, malls, restaurants and cafés are fully operational, but all venues and activities follow these health and safety procedures, with regular audits conducted.



To keep our emirate safe for all, we ask visitors to comply with precautionary measures in public areas including wearing masks indoors, maintaining two-metre social distancing and washing hands regularly.

## **KEEP UP TO DATE**

### **ESSENTIAL INFORMATION**

**Before travelling to Ras Al Khaimah, please use the following sources for information:**

- Dubai Airports [website](#) for flight schedules.
- Your airline provider for flight status updates – for Emirates Airline, please check [here](#) for travel updates or [here](#) for support and guidance.
- Please check your visa requirements [here](#)
- Your home country's advisory for latest guidance on international travel.

**For the latest information on local and global health and safety advisories to keep you safe while travelling to Ras Al Khaimah:**

- The World Health Organization (WHO) [website](#)
- UAE Ministry of Health and Prevention [website](#)
- World Travel & Tourism Council (WTTC) [Traveller Hub](#)